

November 23, 2020

Gregory Pitoniak  
Chief Executive Officer  
Southeast Michigan Community Alliance, Inc.  
25363 Eureka Road  
Taylor, MI 48180

Dear Mr. Gregory Pitoniak:

It is our great pleasure to inform you that the Council on Accreditation (COA) has approved the accreditation of **Southeast Michigan Community Alliance, Inc.** through **May 31, 2024**. Let me again say how significant this achievement is! It represents the fulfillment of countless hours of hard work and the dedication of many people—most notably your staff and the members of your board and/or leadership. Please extend my congratulations to them.

This formal notification includes a list of programs and services for which **Southeast Michigan Community Alliance, Inc.** is accredited, as well as your Final Accreditation Report (FAR). A plaque attesting to your agency's accredited status will be sent to you shortly.

Your Final Accreditation Report (FAR) is an important and incredibly valuable document. It contains the observations and recommendations of your Peer Reviewer colleagues based on your self-study and site visit. In essence, the FAR provides a unique view of your organization as seen through the eyes of highly experienced professionals. In it you will find a copy of the full accreditation ratings for all Purpose, Core, and Practice standards, identifying the Fundamental Practice standards. It may also contain any noted organizational strengths and areas for opportunities.

Please refer to the Promotional Tool Kit web page to find resources that can assist you with leveraging your organization's COA accreditation to internal and external stakeholders.

Private: <http://coanet.org/accreditation/private-organization-accreditation/promote-your-accreditation/>

Public: <http://coanet.org/accreditation/public-agency-accreditation/promote-your-accreditation/>

Canadian: <http://coanet.org/accreditation/canadian-organisation-accreditation/promote-your-accreditation/>

At the very least, however, we recommend that you provide relevant excerpts to those members of your staff who are directly responsible for the respective findings. Should you do so, please explain

that the report is intended to be *constructive*, and that the goal is to provide specific, tangible examples of how they can make your organization even stronger and even better.

Having said that, you should know that those ratings for which you did not demonstrate implementation should be addressed through your PQI process.

Even though they did not require correction in order to achieve accreditation, they will be made a part of your file and reviewed during your next accreditation cycle. Remember, COA accreditation is not an end in and of itself. Rather, it is a process by which your organization can consistently strive for and achieve new levels of excellence.

Finally, let me say that your relationship with COA does not end with this letter. Ours is a partnership. As such, I would ask that you feel free to share with me your ideas and concerns. Additionally, please feel free to contact Tobi Murch, Director of Volunteer Engagement, either by email at [tmurch@coanet.org](mailto:tmurch@coanet.org) or by telephone at 212-797-3000, extension 272, if you have any questions. Together we can enrich the lives of children, individuals, and families in need everywhere.

We are proud to be associated with you and your colleagues. We wish you the very best in your continuing service to persons in your community. *That is the power of accreditation.*

Sincerely,

A handwritten signature in black ink, appearing to be 'Jody Levison-Johnson', with a long, sweeping flourish extending to the right.

Jody Levison-Johnson  
President and Chief Executive Officer

Attachment



Southeast Michigan Community Alliance, Inc.  
Organization ID: 2634  
Private Standards

Expiration date: May 31, 2024

The accreditation of Southeast Michigan Community Alliance, Inc. includes the following services and associated programs:

Program Name	COA Service Standard(s)	Service Subsections
Lead Agency	Network Administration (NET)	



## Organizational Strengths

**Southeast Michigan Community Alliance, Inc.**  
**Organization ID# 2634**

### Administrative and Management Standards

Ethical Practice (ETH), Financial Management (FIN), Governance (GOV) or Administration & Management (AM) (for Public State Systems), Human Resources (HR), Performance and Quality Improvement (PQI), Risk Prevention and Management (RPM)

- ETH** Southeast Michigan Community Alliance adheres to state and federal regulations and is monitored regularly. It has policies and procedures pertaining to conflict of interest, whistle blowers, and preferential treatment. The organization strives for transparency while focusing on its mission.
- FIN** The organization has an internal control system and is monitored by state and federal authorities. This safeguards its financial resources. There is ongoing evaluation of changes and risks by highly qualified staff. An annual audit occurs and all reports are reviewed by the CFO, CEO, and governing body.
- GOV** The governing body is composed of competent, professional individuals with diversified skills who are committed to the organization's mission.
- HR** The organization adheres to fair employment practices and follows the legal and regulatory requirements. The leadership is committed to showing staff appreciation. The staff members expressed satisfaction with their jobs.
- NET** The organization is a large network that selects, coordinates, and monitors the administrative activities of service providers. Southeast Michigan Community Alliance demonstrates competency and professionalism. The organization has a committed and skilled staff.
- PQI** The organization is intensely involved and committed to gathering data throughout the network, analyzing data, and then using it to identify areas that need improvement within the network and in the community at large. There are sufficient trained staff to embrace the PQI effort. There is a commitment to educating all staff with respect to the importance of this work.
- RPM** The organization has comprehensive policies and procedures in place for a system to

manage and reduce risk within its network. This includes its resources, assets, reputation, technology, human resources, and service recipients.

### **Service Delivery Administration Standards**

Administrative and Service Environment (ASE), Behavior Support and Management (BSM), Client Rights (CR), Training and Supervision (TS)

- ASE      This organization provides a safe and healthy environment for people to work and receive services. The facilities are well maintained.
- CR      Throughout this organization the rights and dignity of the service recipients are at the forefront. The organization has well-developed policies related to client rights that guide both the service recipient and the service provider.
- TS      The commitment that the organization has to training its employees is very impressive. The staff members are highly skilled, well trained, and efficient. Opportunities are consistently provided for staff development.

### **Service Standards**



### **AREAS FOR OPPORTUNITIES**

The following ratings have not been fully implemented and we ask that you address them through your PQI process. Even though these standards did not require correction in order to achieve accreditation, they will be made a part of your file and reviewed during your next accreditation cycle. We request that you begin demonstrating implementation on all of the below standards before your next accreditation cycle.

<b>Standard Code</b>	<b>Rating</b>	<b>Peer Team Report</b>
RPM 4.02	3	There is no evidence in writing that all personnel and governing body members have received this information.

## FINAL RATINGS

### Private Standards

**Southeast Michigan Community Alliance, Inc.**  
**Org #:2634**

Standard Code	Rating	NA
ETH	1	<input type="checkbox"/>
ETH 1	1	<input type="checkbox"/>
ETH 1.01	1	<input type="checkbox"/>
ETH 1.02	1	<input type="checkbox"/>
ETH 1.03	1	<input type="checkbox"/>
ETH 1.04		<input checked="" type="checkbox"/>
ETH 2	1	<input type="checkbox"/>
ETH 2.01	1	<input type="checkbox"/>
ETH 2.02	1	<input type="checkbox"/>
ETH 2.03	1	<input type="checkbox"/>
ETH 2.04	1	<input type="checkbox"/>
ETH 3		<input checked="" type="checkbox"/>
ETH 3.01		<input checked="" type="checkbox"/>
ETH 3.02		<input checked="" type="checkbox"/>
ETH 3.03		<input checked="" type="checkbox"/>
ETH 3.04		<input checked="" type="checkbox"/>
ETH 3.05		<input checked="" type="checkbox"/>
ETH 4	1	<input type="checkbox"/>
ETH 5	1	<input type="checkbox"/>
ETH 5.01	1	<input type="checkbox"/>
ETH 5.02	1	<input type="checkbox"/>
ETH 5.03	1	<input type="checkbox"/>
ETH 6	2	<input type="checkbox"/>
ETH 6.01	2	<input type="checkbox"/>
ETH 6.02	1	<input type="checkbox"/>
ETH 6.03	2	<input type="checkbox"/>
FIN	1	<input type="checkbox"/>
FIN 1	1	<input type="checkbox"/>
FIN 2	1	<input type="checkbox"/>
FIN 4		<input checked="" type="checkbox"/>
FIN 5	1	<input type="checkbox"/>

Standard Code	Rating	NA
FIN 5.01	1	<input type="checkbox"/>
FIN 5.02	1	<input type="checkbox"/>
FIN 5.03	1	<input type="checkbox"/>
FIN 5.04	1	<input type="checkbox"/>
FIN 5.05	1	<input type="checkbox"/>
FIN 6	1	<input type="checkbox"/>
FIN 6.01	1	<input type="checkbox"/>
FIN 6.02	1	<input type="checkbox"/>
FIN 6.03	1	<input type="checkbox"/>
FIN 6.04	1	<input type="checkbox"/>
FIN 7	1	<input type="checkbox"/>
FIN 7.01	1	<input type="checkbox"/>
FIN 7.02	1	<input type="checkbox"/>
FIN 7.04	1	<input type="checkbox"/>
FIN 7.05	1	<input type="checkbox"/>
FIN 7.06	1	<input type="checkbox"/>
FIN 7.07	1	<input type="checkbox"/>
FIN 7.08		<input checked="" type="checkbox"/>
FIN 7.10		<input checked="" type="checkbox"/>
FIN 7.11	1	<input type="checkbox"/>
FIN 7.12	1	<input type="checkbox"/>
FIN 8	1	<input type="checkbox"/>
FIN 8.01	1	<input type="checkbox"/>
FIN 8.02	1	<input type="checkbox"/>
GOV	1	<input type="checkbox"/>
GOV 1		<input checked="" type="checkbox"/>
GOV 2	1	<input type="checkbox"/>
GOV 2.01	1	<input type="checkbox"/>
GOV 2.02	1	<input type="checkbox"/>
GOV 2.03	1	<input type="checkbox"/>
GOV 2.04		<input checked="" type="checkbox"/>
GOV 3	1	<input type="checkbox"/>
GOV 4	1	<input type="checkbox"/>
GOV 4.01		<input checked="" type="checkbox"/>
GOV 4.02	1	<input type="checkbox"/>
GOV 4.03	1	<input type="checkbox"/>
GOV 5	1	<input type="checkbox"/>
GOV 5.01	1	<input type="checkbox"/>
GOV 5.02	1	<input type="checkbox"/>
GOV 5.03	2	<input type="checkbox"/>
GOV 5.04	1	<input type="checkbox"/>
GOV 6	1	<input type="checkbox"/>
GOV 6.01	1	<input type="checkbox"/>

Ratings: 1 = Full Implementation; 2 = Substantial Implementation; 3 = Partial Implementation; 4 = Unsatisfactory Implementation; 5 or  = NA



Standard Code	Rating	NA
GOV 6.02	1	<input type="checkbox"/>
GOV 6.03	1	<input type="checkbox"/>
GOV 6.04	1	<input type="checkbox"/>
GOV 6.05	1	<input type="checkbox"/>
GOV 6.06	1	<input type="checkbox"/>
GOV 6.07	1	<input type="checkbox"/>
GOV 7		<input checked="" type="checkbox"/>
GOV 7.01		<input checked="" type="checkbox"/>
GOV 7.02		<input checked="" type="checkbox"/>
GOV 7.03		<input checked="" type="checkbox"/>
GOV 8	1	<input type="checkbox"/>
GOV 8.01	1	<input type="checkbox"/>
GOV 8.02	1	<input type="checkbox"/>
GOV 8.03	1	<input type="checkbox"/>
HR	1	<input type="checkbox"/>
HR 1	1	<input type="checkbox"/>
HR 1.01	1	<input type="checkbox"/>
HR 1.02	1	<input type="checkbox"/>
HR 2	1	<input type="checkbox"/>
HR 2.01		<input checked="" type="checkbox"/>
HR 2.02	1	<input type="checkbox"/>
HR 3	1	<input type="checkbox"/>
HR 3.01	1	<input type="checkbox"/>
HR 3.02	1	<input type="checkbox"/>
HR 3.03	1	<input type="checkbox"/>
HR 3.04	1	<input type="checkbox"/>
HR 3.05	2	<input type="checkbox"/>
HR 3.06	1	<input type="checkbox"/>
HR 3.07	1	<input type="checkbox"/>
HR 4	1	<input type="checkbox"/>
HR 4.01	2	<input type="checkbox"/>
HR 4.02	1	<input type="checkbox"/>
HR 4.03	1	<input type="checkbox"/>
HR 4.04	1	<input type="checkbox"/>
HR 4.05	1	<input type="checkbox"/>
HR 5	1	<input type="checkbox"/>
HR 5.01	2	<input type="checkbox"/>
HR 5.02	1	<input type="checkbox"/>
HR 5.03	1	<input type="checkbox"/>
HR 6	1	<input type="checkbox"/>
HR 6.01	1	<input type="checkbox"/>
HR 6.02	1	<input type="checkbox"/>
HR 6.03	1	<input type="checkbox"/>

Standard Code	Rating	NA
HR 7	1	<input type="checkbox"/>
HR 7.01	2	<input type="checkbox"/>
HR 7.02	1	<input type="checkbox"/>
HR 7.03	1	<input type="checkbox"/>
HR 7.04	1	<input type="checkbox"/>
HR 7.05	1	<input type="checkbox"/>
HR 7.06	1	<input type="checkbox"/>
HR 8	1	<input type="checkbox"/>
HR 8.01	1	<input type="checkbox"/>
HR 8.02	1	<input type="checkbox"/>
HR 8.03	1	<input type="checkbox"/>
HR 8.04	1	<input type="checkbox"/>
HR 8.05	1	<input type="checkbox"/>
HR 8.06	1	<input type="checkbox"/>
HR 8.07	1	<input type="checkbox"/>
NET	1	<input type="checkbox"/>
NET 1	1	<input type="checkbox"/>
NET 1.01	1	<input type="checkbox"/>
NET 1.02	1	<input type="checkbox"/>
NET 2	1	<input type="checkbox"/>
NET 2.01	1	<input type="checkbox"/>
NET 2.02	1	<input type="checkbox"/>
NET 2.03	1	<input type="checkbox"/>
NET 2.04	1	<input type="checkbox"/>
NET 3	1	<input type="checkbox"/>
NET 3.01	1	<input type="checkbox"/>
NET 3.02	1	<input type="checkbox"/>
NET 3.03	1	<input type="checkbox"/>
NET 3.04	1	<input type="checkbox"/>
NET 4	1	<input type="checkbox"/>
NET 4.01	1	<input type="checkbox"/>
NET 4.02	1	<input type="checkbox"/>
NET 4.03	2	<input type="checkbox"/>
NET 4.04	2	<input type="checkbox"/>
NET 5	1	<input type="checkbox"/>
NET 5.01	1	<input type="checkbox"/>
NET 5.02	1	<input type="checkbox"/>
NET 5.03		<input checked="" type="checkbox"/>
NET 5.04	1	<input type="checkbox"/>
NET 5.05	1	<input type="checkbox"/>
NET 6	1	<input type="checkbox"/>
NET 6.01	1	<input type="checkbox"/>
NET 6.02	1	<input type="checkbox"/>

Standard Code	Rating	NA
NET 6.03	1	<input type="checkbox"/>
NET 7	1	<input type="checkbox"/>
NET 7.01	1	<input type="checkbox"/>
NET 7.02	1	<input type="checkbox"/>
NET 7.03	1	<input type="checkbox"/>
NET 7.04		<input checked="" type="checkbox"/>
NET 7.05	1	<input type="checkbox"/>
NET 7.06	1	<input type="checkbox"/>
NET 7.07		<input checked="" type="checkbox"/>
NET 7.08	1	<input type="checkbox"/>
NET 7.09	1	<input type="checkbox"/>
NET 8	2	<input type="checkbox"/>
NET 9	1	<input type="checkbox"/>
NET 9.01	1	<input type="checkbox"/>
NET 9.02	1	<input type="checkbox"/>
NET 10	1	<input type="checkbox"/>
NET 10.01	1	<input type="checkbox"/>
NET 10.02	1	<input type="checkbox"/>
NET 10.03	1	<input type="checkbox"/>
PQI	1	<input type="checkbox"/>
PQI 2	1	<input type="checkbox"/>
PQI 2.01	1	<input type="checkbox"/>
PQI 2.02	2	<input type="checkbox"/>
PQI 2.03	1	<input type="checkbox"/>
PQI 3	2	<input type="checkbox"/>
PQI 3.01	1	<input type="checkbox"/>
PQI 3.02	1	<input type="checkbox"/>
PQI 3.03	2	<input type="checkbox"/>
PQI 3.04	2	<input type="checkbox"/>
PQI 4	2	<input type="checkbox"/>
PQI 4.01	1	<input type="checkbox"/>
PQI 4.02	2	<input type="checkbox"/>
PQI 4.03	1	<input type="checkbox"/>
PQI 4.04	2	<input type="checkbox"/>
PQI 4.05	1	<input type="checkbox"/>
PQI 5		<input checked="" type="checkbox"/>
PQI 5.01		<input checked="" type="checkbox"/>
PQI 5.02		<input checked="" type="checkbox"/>
PQI 5.03		<input checked="" type="checkbox"/>
PQI 6	1	<input type="checkbox"/>
PQI 6.01	1	<input type="checkbox"/>
PQI 6.02	1	<input type="checkbox"/>
PQI 6.03	1	<input type="checkbox"/>

Standard Code	Rating	NA
PQI 6.04	1	<input type="checkbox"/>
PQI 7	1	<input type="checkbox"/>
PQI 7.01	1	<input type="checkbox"/>
PQI 7.02	1	<input type="checkbox"/>
PQI 7.03	2	<input type="checkbox"/>
PQI 7.04	1	<input type="checkbox"/>
RPM	1	<input type="checkbox"/>
RPM 1	1	<input type="checkbox"/>
RPM 2	2	<input type="checkbox"/>
RPM 2.01	1	<input type="checkbox"/>
RPM 2.02	1	<input type="checkbox"/>
RPM 2.03	1	<input type="checkbox"/>
RPM 2.04	1	<input type="checkbox"/>
RPM 2.06	2	<input type="checkbox"/>
RPM 3		<input checked="" type="checkbox"/>
RPM 3.01		<input checked="" type="checkbox"/>
RPM 3.02		<input checked="" type="checkbox"/>
RPM 3.03		<input checked="" type="checkbox"/>
RPM 3.04		<input checked="" type="checkbox"/>
RPM 3.05		<input checked="" type="checkbox"/>
RPM 3.06		<input checked="" type="checkbox"/>
RPM 4	2	<input type="checkbox"/>
RPM 4.01	1	<input type="checkbox"/>
RPM 4.02	3	<input type="checkbox"/>
RPM 4.03	1	<input type="checkbox"/>
RPM 5	1	<input type="checkbox"/>
RPM 5.01	2	<input type="checkbox"/>
RPM 5.02	1	<input type="checkbox"/>
RPM 5.03	1	<input type="checkbox"/>
RPM 6	1	<input type="checkbox"/>
RPM 6.01	1	<input type="checkbox"/>
RPM 6.02	2	<input type="checkbox"/>
RPM 6.03	1	<input type="checkbox"/>
RPM 6.05	1	<input type="checkbox"/>
RPM 6.06	1	<input type="checkbox"/>
RPM 6.07		<input checked="" type="checkbox"/>
RPM 7		<input checked="" type="checkbox"/>
RPM 7.01		<input checked="" type="checkbox"/>
RPM 7.02		<input checked="" type="checkbox"/>
RPM 7.03		<input checked="" type="checkbox"/>
RPM 7.04		<input checked="" type="checkbox"/>
RPM 7.05		<input checked="" type="checkbox"/>
RPM 7.06		<input checked="" type="checkbox"/>

Ratings: 1 = Full Implementation; 2 = Substantial Implementation; 3 = Partial Implementation; 4 = Unsatisfactory Implementation; 5 or  = NA

Standard Code	Rating	NA
RPM 7.07		<input checked="" type="checkbox"/>
RPM 8	1	<input type="checkbox"/>
RPM 8.01	1	<input type="checkbox"/>
RPM 8.02	1	<input type="checkbox"/>
RPM 8.03	1	<input type="checkbox"/>
RPM 8.04	1	<input type="checkbox"/>
RPM 9	1	<input type="checkbox"/>
RPM 9.01	1	<input type="checkbox"/>
RPM 9.02	1	<input type="checkbox"/>
RPM 9.03	1	<input type="checkbox"/>
RPM 9.04	1	<input type="checkbox"/>
RPM 9.05		<input checked="" type="checkbox"/>
RPM 9.06	1	<input type="checkbox"/>
RPM 9.07	1	<input type="checkbox"/>
RPM 10	2	<input type="checkbox"/>
RPM 10.01	1	<input type="checkbox"/>
RPM 10.02	1	<input type="checkbox"/>
RPM 10.03	2	<input type="checkbox"/>
RPM 10.04	2	<input type="checkbox"/>
RPM 11		<input checked="" type="checkbox"/>
RPM 11.01		<input checked="" type="checkbox"/>
RPM 11.02		<input checked="" type="checkbox"/>
RPM 11.03		<input checked="" type="checkbox"/>
RPM 11.04		<input checked="" type="checkbox"/>
RPM 11.05		<input checked="" type="checkbox"/>
RPM 11.06		<input checked="" type="checkbox"/>
RPM 11.07		<input checked="" type="checkbox"/>
ASE	1	<input type="checkbox"/>
ASE 1	1	<input type="checkbox"/>
ASE 1.01	1	<input type="checkbox"/>
ASE 1.02	1	<input type="checkbox"/>
ASE 1.03	1	<input type="checkbox"/>
ASE 1.04	1	<input type="checkbox"/>
ASE 1.05	1	<input type="checkbox"/>
ASE 1.06	1	<input type="checkbox"/>
ASE 2	1	<input type="checkbox"/>
ASE 2.01	1	<input type="checkbox"/>
ASE 2.02	1	<input type="checkbox"/>
ASE 2.03	1	<input type="checkbox"/>
ASE 3	1	<input type="checkbox"/>
ASE 3.01	1	<input type="checkbox"/>
ASE 3.02	1	<input type="checkbox"/>
ASE 3.03	1	<input type="checkbox"/>

Standard Code	Rating	NA
ASE 4	1	<input type="checkbox"/>
ASE 6	1	<input type="checkbox"/>
ASE 6.01	1	<input type="checkbox"/>
ASE 6.02	2	<input type="checkbox"/>
ASE 6.03	1	<input type="checkbox"/>
ASE 6.04	2	<input type="checkbox"/>
ASE 6.06		<input checked="" type="checkbox"/>
ASE 7	1	<input type="checkbox"/>
ASE 7.01	1	<input type="checkbox"/>
ASE 7.02	1	<input type="checkbox"/>
ASE 7.03	1	<input type="checkbox"/>
ASE 7.04	2	<input type="checkbox"/>
CR	1	<input type="checkbox"/>
CR 1	1	<input type="checkbox"/>
CR 1.01	1	<input type="checkbox"/>
CR 1.02	1	<input type="checkbox"/>
CR 1.03		<input checked="" type="checkbox"/>
CR 1.04	1	<input type="checkbox"/>
CR 1.05	1	<input type="checkbox"/>
CR 1.06	1	<input type="checkbox"/>
CR 1.07	1	<input type="checkbox"/>
CR 1.08		<input checked="" type="checkbox"/>
CR 1.09	1	<input type="checkbox"/>
CR 2	1	<input type="checkbox"/>
CR 2.01	1	<input type="checkbox"/>
CR 2.02	1	<input type="checkbox"/>
CR 2.03	1	<input type="checkbox"/>
CR 2.04	1	<input type="checkbox"/>
CR 2.05	1	<input type="checkbox"/>
CR 3	1	<input type="checkbox"/>
TS	2	<input type="checkbox"/>
TS 1	1	<input type="checkbox"/>
TS 1.01	1	<input type="checkbox"/>
TS 1.02	1	<input type="checkbox"/>
TS 1.03	2	<input type="checkbox"/>
TS 2	2	<input type="checkbox"/>
TS 2.01	1	<input type="checkbox"/>
TS 2.02	2	<input type="checkbox"/>
TS 2.03	2	<input type="checkbox"/>
TS 2.04	2	<input type="checkbox"/>
TS 2.05	2	<input type="checkbox"/>
TS 2.06	1	<input type="checkbox"/>
TS 2.07	1	<input type="checkbox"/>

Standard Code	Rating	NA
TS 2.08		<input checked="" type="checkbox"/>
TS 2.09		<input checked="" type="checkbox"/>
TS 3	2	<input type="checkbox"/>
TS 3.01	1	<input type="checkbox"/>
TS 3.02	1	<input type="checkbox"/>
TS 3.03	2	<input type="checkbox"/>
TS 3.04	1	<input type="checkbox"/>
TS 3.05	1	<input type="checkbox"/>
TS 3.06	2	<input type="checkbox"/>
TS 3.07	1	<input type="checkbox"/>
TS 3.08	2	<input type="checkbox"/>
TS 4	1	<input type="checkbox"/>
TS 4.01	1	<input type="checkbox"/>
TS 4.02	1	<input type="checkbox"/>